

Back to Basics: BAYADA Uses Muse to Impact Quality, Productivity, & Compliance

About BAYADA

BAYADA was founded on the principle that health care gets better when clients get better care at home—the place they most want to be. From the nurse, therapist, or aide in the home, to thousands of committed employees supporting their work, delivering that care is the highest priority and greatest joy.

1975

Year
established

-152K

Clients served
this past year

42K

Average number
of clients cared
for weekly

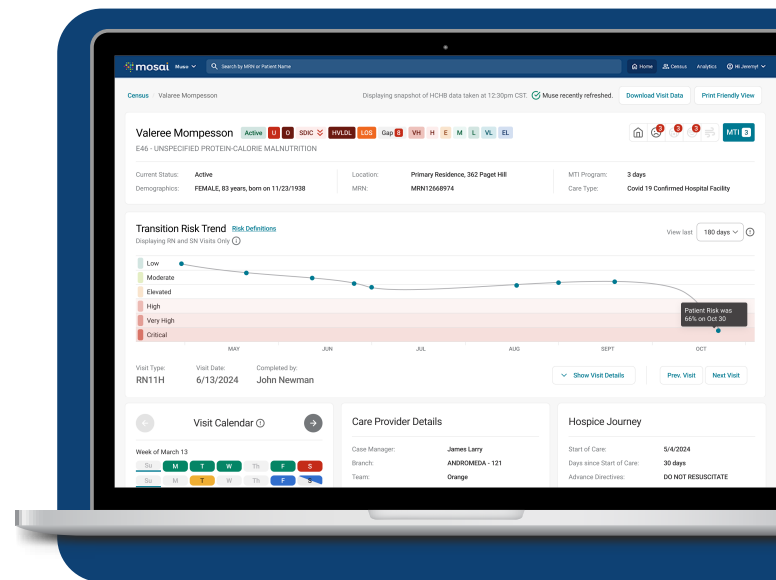
31.5K

Employees

What is Mosai Muse?

Muse is a hospice visit-by-visit resource management solution that identifies hospice patient trajectory to ensure the right care at the right time.

- Predict patient transition in next 7 days with 90%+ accuracy
- Patient categorization according to criticality
- Clinical visit-by-visit snapshot view
- Alerts for patients with significant change in condition
- Improve performance in the Hospice Quality Reporting Program Measures



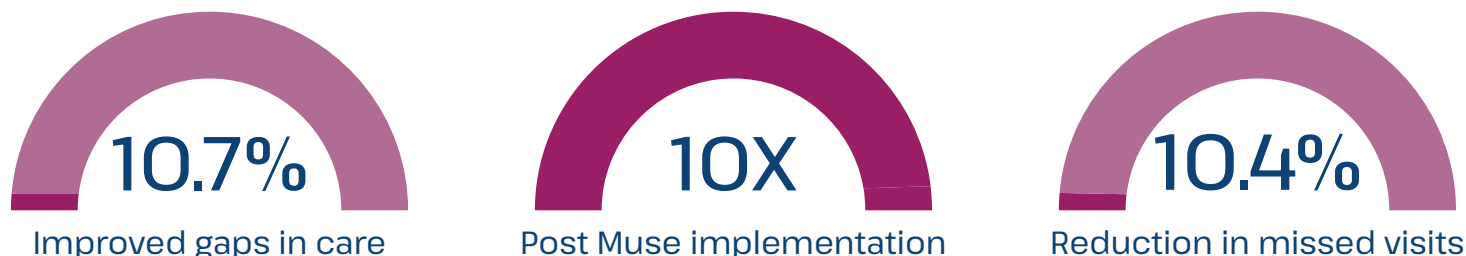
“Muse gave us visual insight to quality of care, productivity & hiring opportunities, and patient outcomes.”



Amy Hirsch
Hospice Administrator & Nurse Executive
BAYADA

Impact Patient Quality: BAYADA Uses Muse to Ensure Patients are Getting the Visits They Need

Muse patient risk-stratification enables resource allocation to the right patients at the right time.
Improving the Patient Experience: BAYADA minimizes Gaps in Care and Reduces Missed Visits



**Gaps of Care greater than 7 days (minimum LOS 30 days) November 2022 – April 2023*

**Missed Visits in April 2023 vs October 2022*

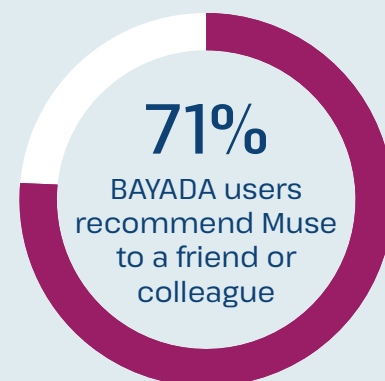
Improves Productivity: BAYADA Leverages Muse as an Operational Tool

"Muse helps the team critically think and manage how they're addressing patients. They are happier with their caseloads and admissions. Muse can operationally see: why are my nurses so busy? It can be used as a tool."

"Muse is such a time-save! I can go right into Muse and quickly make a determination within the first 5 minutes (chart review)."

Amy Hirsch

Hospice Administrator & Nurse Executive | BAYADA

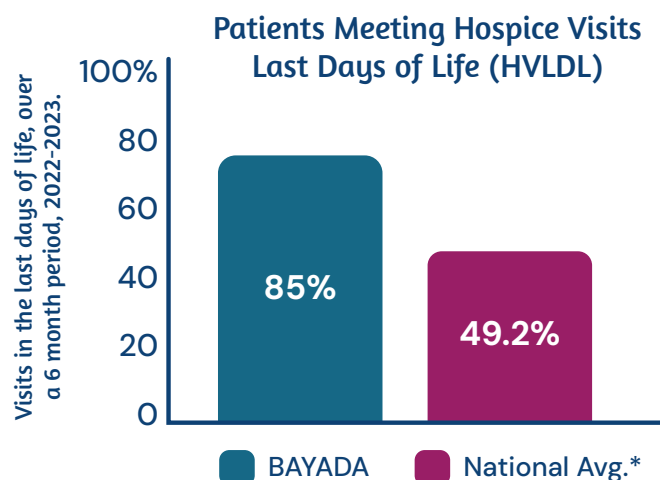


Manage Compliance: BAYADA Uses Muse Insights to Simplify Regulatory Compliance

Muse surfaces insights directly related to HCL Compliance, enabling clinicians to efficiently monitor against these metrics and improve quality scores.

71% more HVLDL visits than the national average benchmark

39% improvement of SIA Units pre vs post Muse



*National Average Source: medicare.gov

Contact us today for a personalized product demo,
email sales@mosai.com.